

No.F.37-20/2016-NM (D)
Government of India
Ministry of Culture
National Museum
Janpath, New Delhi-110011

January 23, 2018

Sub: Calling tender for procurement of X-ray Baggage Inspection system for use in the National Museum along with 05/07/10 years A to Z Comprehensive AMC of machines reg.

National Museum, Janpath, invites sealed tender from manufactures/authorized suppliers for supply of items mentioned in Annexure I. Sealed tender on two bid system may be submitted in sealed envelopes, superscribed as "Procurement of X-ray Baggage Inspection system (Large size) for use in the National Museum addressed to the Administrative officer, National Museum, Janpath, New Delhi so as to reach the undersigned by 03.00 p.m. on or before 7th January 2018 in the room of Chairman Local Purchase Committee, 1st Floor, National Museum in the presence of the tenderers or their representatives who may like to be present. Quantity and specification of the items required are mentioned in Annexure – I. Financial bid will be opened after the firm who is found qualified in Technical bid.

1. Tender for procurement of X-ray Baggage Inspection System should be written in block letters on the top of the envelope. Last date of submission of the tender and office reference no may also be mentioned on the envelope.
2. Suppliers will be bound to supply spares parts without fail if needed for 5/7/10 years after sale and the same will be reflected in the T&C in the bill itself. Suppliers will be bound to sign the maintenance contract from minimum of 05 years.
3. The proprietor or his agent shall be available on his telephone (office as well as residence and also on mobile phone so as to enable this office to call him in emergency cases.
4. The supplier will also be responsible for delivery of the goods in good condition in the office of National Museum at his own risk and cost.
5. The cost of each unit with brand is to be mentioned clearly. Wherever MRP is indicated on the product, the quotation should indicate whether discount are allowed on MRP and if so, ho much.
6. Any other charges, if any such as packing and forwarding, delivery charges, sales tax etc. should be mentioned clearly and separately. In case nothing is mentioned in this regard then it will be presumed that the rates quoted by the firm are inclusive of all such charges/taxes and no claim otherwise will be entertained in this regard late on.

7. In case the rates are found to be more than prevailing market rates at any stage, the payment will be restricted to that rate/price and the firm/agency will not have any right to challenge this. No representation will be entertained in this regard.
8. In case the supplier is not able to supply goods for which supply order has been placed within the stipulated period of time, the supply order shall be cancelled and earnest money deposit would be forfeited.
9. The firm/agency are required to work in the National Museum on the terms and conditions prescribed by the National Museum only. Canvassing directly or indirectly in connection with tender is strictly prohibited and the tenders submitted by the firm who resort to canvassing are likely to be rejected.
10. Tender will have to submit Demand Draft of Rs.1,00,000.00 (Rupees one lakhs only) in favour of DDO, National Museum. Without Demand Draft, tender will not be accepted by the National Museum.
11. Dispute, if any arising between the successful firm/agency and the National Museum shall be resolved amicably, failing which it shall be referred to an Arbitrator, mutually acceptable to both parties, appointed by the Director General, National Museum as per the Arbitration and Conciliation Act 1996. Alternatively, this shall be subjected to the exclusive jurisdiction of court at Delhi.
12. Director General, National Museum reserves the right to accept or reject all the tenders in part or full or divide the work among two or more parties without assigning any reason whatsoever and in such case bidder/intending bidder, shall not have any claim on office of Director General, National Museum.

The other technical and financial terms and conditions of AMC shall be as follows:

1. The tender will be submit their bids in two parts:- Part 1 will be Technical Bid and Part 2 will be Price /Financial Bid
2. The contract shall be on an A to Z Comprehensive/annual maintenance service basis and no extra charges for any general wear and tear / spare parts etc. shall be paid by the National Museum. During the currency of the contract period it will be responsibility of the Company/Firm to keep the equipments in perfect working order
3. The repair work will have to be carried out at the location of the equipments except in the exceptional circumstances where the equipment may be required to be taken out for repair in workshop of the firm. In such cases the standby arrangements shall have to be made by the Company/Firm at its own cost and in no way the working of the office concerned should be held up for want of any standby arrangements.
4. The payment toward A to Z Comprehensive Annual Maintenance shall be made in two installments each at the end of six months/half yearly on production of satisfaction reports from the concerned users i.e. CISF.
5. The Company/firm shall make its own arrangement for software/drivers etc. required for maintain the gadgets /equipments installed at Museum.
6. The invitation is open to all authorized Delhi/NCR based vendors. Copy of the PAN/TIN/TAN/VAT, Sale Tax Registration/GST number and certificate, SCT number must be enclosed.
7. List of present contract of last one years may also be enclosed with the quotations.
8. The firm should have good experienced and well-mannered service engineers who will attend the complaint in the National Museum.
9. The firm is free to visit the National Museum New Delhi to inspect the existing equipments/system installed in the National Museum, if required.
10. The awardee's deposited earnest money will be converted into security deposit.
11. The firm/agency is required to work in the National Museum on the terms and conditions prescribed by the National Museum only.
12. Gadgets/equipments should be underwriter Laboratory (UL) listed or have European Conformity (CE) certification, wherever required.

13. The cost of each unit of equipment along with brand/make, guaranty/warranty period is to be mentioned clearly in the prescribed format. Complete specifications//features of gadgets should be endorsed. If the tender is not submitted in prescribed form it is likely to be rejected.
14. The firm must have an experience of at least 05 to 10 years in the field of installation and maintenance of X-ray Baggage at installations in any Government/Public/Private organization. This is required for AMC purpose.
15. The firm should have a service centre with Original Equipment Manufacturer (OEM) trained engineer in Delhi with testing and repairing equipments for security gadgets/ electronic equipments. The proof of such should be enclosed with the offer.
16. National Museum reserves the right to abandon or terminate the contract at any time without assigning any reason, after giving one month notice to the contractor. In the event of the service/work being found unsatisfactory and/or not according to the standards laid down in the contract, the AMC may be terminated at one month's notice to the contractor to show cause as to why such action should not be taken. In the event of termination of contract on account of unsatisfactory/substandard services, or in case of violation of terms and conditions of contract, the security amount shall be foreteited. National Museum shall not accept any responsibility for any loss suffered by the Contractor.
17. The tender must submit an OEM authorization with bid for National Museum security gadgets. Without this authorization the bid will be rejected summarily.
18. A copy of tender documents, including duly filled in declaration form, should be duly signed and sealed by the tenderer in all pages, thereby conveying his acceptance of the same, and submit it along with the Technical Bid.
19. A copy of the Terms and Conditions as given in the Tender Documents, should be duly signed and sealed by the tender in all pages, thereby conveying his acceptance of the same, and submit it along with the Technical Bid.
20. The last date for submission of tender will be 7th February 2018 03.00 p.m..
21. The tender received due date and time will not considered.
22. The technical bid shall be opened at 03.30 p.m. on 07th February 2018 in National Museum in the presence of authorized representatives of the tenderers, who wish to be present at that time open the Technical bids.

23. The tenderers whose Technical bids are accepted will be informed about the date and time for opening the financial bids.
24. No bidder will be allowed to withdraw the submission of the bids during the validity period of the bid; otherwise the EMD submitted by the bidder would stand forfeited. The financial bids should be valid for 120 days from the date of submission of tender.
25. In case the successful bidder declines the offer of contract for whatsoever reason(s), the EMD submitted by the successful bidder would stand forfeited.
26. The Technical and Financial Bids will be accepted, only if they are neatly typed. Handwritten bids will not be accepted. Cutting/overwriting etc. in the Financial Bids will not be accepted.
27. Canvassing directly or indirectly in connection with tender is strictly prohibited and the tenders submitted by the firm who resort to canvassing are likely to be rejected.
28. A firm/company black listed by any Government office will not be eligible to participate in this tender.
29. It will not be obligatory on the part of the Director General, National Museum to accept the lowest quotation and no reason whatsoever shall be given for the cause of rejection of any tenderers.
30. The intending firms should proof of financial soundness.
31. Tender incomplete in any form is liable to be rejected outright.
32. The National Museum reserves the right to select or reject any or all tender without assigning any reasons whatsoever.
33. The Director General, National Museum reserve the right to modify, reject, postpone the bids, without assigning any reason and may call fresh tenders.

(Administrative Officer)

National Museum

Copy to

1. Store Keeper, National Museum
2. Website National Museum
3. Notice Board
4. CPP Portal

ANNEXURE 'A'

Sl.No.	Item	Qty	Unit Price	Tax if any	Total Price
01.	X-ray Baggage Inspection System	01			

Rate for A to Z Comprehensive Annual Maintenance

Sl.no.	Item	Qty	Price for 5 Years (Inclusive of Tax)	Price for 7 years (Inclusive of Tax)	Price for 10 years (Inclusive of Tax)
01.	X-ray Baggage Inspection System	01			

