

F. 39-6/2011-NM
Government of India
Ministry of Culture
National Museum
Janpath, New Delhi

- 8 FEB 2017

8.02.2017

To

National Musum web site
And
CPP Portal

Sub:Quotations calling for Comprehensive Annual Maintenance Contract of Ticketing and Inventory Software and Printers at the National Museum,Janpath,New Delhi – reg.

Sir,

1. National Museum, Janpath invites sealed quotations from all genuine firms for AMC of Software and Printers which are installed at the Reception counter, National Museum. Sealed quotations may be submitted in sealed envelopes super scribed as Quotation for **“AMC of Ticketing and inventory software and Printers”** addressed to the Administrative Officer, National Museum, Janpath, New Delhi so as to reach the undersigned by 02.00 p.m . on or **before 15th February 2017**. *Quotations will be opened on the same day i.e. 15th February, 2017 at 4.00 PM by the Local Purchase Committee of the National Museum* in the presence of the tenderers or their representatives who may like to be present. Rates are to be quoted strictly as per Annexure-A
2. The contract shall be on a comprehensive maintenance service basis and no extra charges for any wear and tear / spare parts etc. shall be payable by the National Museum. During the currency of the contract period it will be the responsibility of the Company / Firm to keep the Software and Printers in perfect working order.
3. The repair works will have to be carried out at the location of the equipment except in the exceptional circumstances where the equipment may be required to be taken out for repair in workshop of the firm. In such cases, standby arrangement shall have to be made by the Company / Firm its own cost and in no way the working of the office concerned should be held up for want of any standby arrangements.
4. **‘QUOTATION for “AMC of Ticketing and inventory software and Printers”** should be written in block letters on the top of the Envelope. Last date of submission of the quotation and office reference no. may also be mentioned, on the envelope.
5. The Contractor shall provide new genuine spares for replacement of parts, which develop defects / suffer breakdown during the period of AMC. National Museum will only provide items/parts which get consumed by usage such as toner cartridge, ribbon.
6. The Contractor shall provide necessary support for maintaining virus free software environment in the National Museum.

