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No. F. 50-07/2017-NM(admin)  
Government of India  
Ministry of Culture  
National Museum  
Janpath, New Delhi

- 2 FEB 2017

02.02.2017

To

National Musum web site  
And  
CPP Portal

Sub: Quotations calling for Comprehensive Annual Maintenance Contract of Computers and Peripherals and Local Area Networking connectivity in the National Museum – reg.

Sir,

Sealed quotations may be submitted in sealed envelopes superscribed "Quotations for Comprehensive Annual Maintenance Contract of Computers and Peripherals and LAN Connectivity" and addressed to the Administrative Officer, National Museum, Janpath, New Delhi so as to reach the undersigned by 02.00 p.m. on or before 22.02.2017. Last date of submission of the quotation may also be mentioned on the envelope containing the quotation. *Quotations will be opened on the same day i.e. 22<sup>nd</sup> February, 2017 at 4.00 PM by the Local Purchase Committee of the National Museum in the presence of the tenderers or their representatives who may like to be present.*

#### TERMS & CONDITIONS

1. The contract shall be on a comprehensive maintenance service basis and no extra charges for any general wear and tear / spare parts etc. shall be payable by the National Museum. During the currency of the contract period it will be the responsibility of the Company / Firm to keep the equipments in perfect working order.
2. The Contractor shall deploy **two full time qualified Service Engineers in the National Museum on all working days (Monday – Friday) from 09.15 a.m. to 06.15 p.m.** They should be equipped with maintenance kits comprising tool box, pen drive, external hard disk, multi meter, diagnostic software and external DVD Writer/combo drives and any other tools required for carrying out such services. A penal deduction @ Rs. 500/- per person per working day shall be made from the bills for the number of days the Engineers remain absent.
3. The repair works will have to be carried out at the location of the equipment except in the exceptional circumstances where the equipment may be required to be taken out for repair in workshop of the firm. In such cases, standby arrangement shall have to be made by the Company / Firm its own cost and in no

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